



Compliance Course Libraries



Compliance Essentials

Skillcast Compliance Essentials is the UK's best-selling compliance e-learning library. It contains over 120 e-learning courses covering key compliance issues facing UK companies, such as AML, anti-bribery, cybersecurity, data protection, preventing harassment, and health and safety.

The courses feature real-life scenarios to prepare employees for fulfilling their compliance responsibilities and acting with integrity. They are available in several styles, ranging from in-depth to refresher and express, to suit the needs of various employee groups.

All the courses in the Compliance Essentials Library are ready to roll out 'as-is' or can be customised easily to your business needs. Several of these courses are also accredited for CPD.



Essentials E-learning Courses with LMS



"I believe Skillcast offers a great product to the market. It offers a long list of modules in its libraries, including some very important topics, at an amazing value."



Compliance Essentials

To learn more, contact your Skillcast account manager
or visit skillcast.com/essentials



Topic	Style	Course Title	Duration (mins)
Market Dominance	Express	Abuse of Dominant Position	10
Abuse of Position	Express	Abuse of Position	10
Safety Hazards	In-depth	Accident Reporting and Investigation**	30
Bribery	In-depth	Anti-Bribery Training	30
Anti-competitive Agreements	Express	Anti-Competitive Agreements	10
AML	Refresher	Anti-Money Laundering [Financial Services version] [Refresher]	15
AML	Refresher	Anti-Money Laundering [Non-Financial Services version] [Refresher]	15
AML	In-depth	Anti-Money Laundering and Counter Terrorist Financing*	30
Health Hazards	In-depth	Asbestos**	25
Bribery	In-depth	Bribery Prevention*	30
Bribery	Refresher	Bribery Prevention [Refresher]	15
ESG	In-depth	Business Ethics and Integrity	45
Code of Conduct	In-depth	Code of Conduct	45
Competition Law	In-depth	Competition Law*	30
Conflicts	In-depth	Conflicts of Interest	35
Safety Hazards	In-depth	Control of Substances Hazardous to Health (COSHH)**	30
Corruption	Express	Corrupt Hiring Practices	10
CTF	Express	Counter Terrorist Financing	15
CTF	Express	Counter-Proliferation Financing	10
Due Diligence	Express	Customer Due Diligence	10
Security Awareness	Express	Cybersecurity	20
GDPR	In-depth	Data Protection*	45
GDPR	Refresher	Data Protection [Refresher]	15

Topic	Style	Course Title	Duration (mins)
DORA	In-depth	Digital Operational Resilience Act (DORA)	25
Health Hazards	In-depth	Display Screen Equipment (DSE)**	25
Safety Hazards	In-depth	Driving at Work**	30
Health Hazards	Express	DSE	15
Sanctions	Refresher	Economic Sanctions [Refresher]*	15
Safety Hazards	In-depth	Electricity**	30
Information Security	In-depth	Electronic Communications	25
Sanctions	In-depth	Embargoes and Sanctions	45
Environment	In-depth	Environmental Awareness	25
Environment	In-depth	Environmental Social and Governance (ESG)	45
Equality	In-depth	Equality and Diversity for Managers	25
Equality	In-depth	Equality and Diversity in the Workplace*	20
Equality	Refresher	Equality and Diversity in the Workplace [Refresher]	15
CRS	In-depth	Directive on Administrative Cooperation in the Field of Taxation (DAC)	35
CRS	In-depth	FATCA and the CRS	30
Financial Crime	In-depth	Financial Crime Prevention	40
Insider Threats	In-depth	Financial Integrity	30
Sanctions	In-depth	Financial Sanctions	45
Safety Hazards	In-depth	Fire Safety**	20
Safety Hazards	In-depth	Fire Warden Training**	30
Health & Safety	In-depth	First Aid Awareness**	40
Fraud	In-depth	Fraud Prevention*	35
Fraud	Refresher	Fraud Prevention [Refresher]	20
Fraud	In-depth	Fraud Prevention for Managers	40
Health & Safety	In-depth	General Office Hygiene**	20
Bribery	Express	Gifts and Hospitality	15
Harassment	In-depth	Harassment in the Workplace	30



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Topic	Style	Course Title	Duration (mins)
Health & Safety	In-depth	Healthy Working	45
Health & Safety	Refresher	Healthy Working [Refresher]*	20
Flexible Working	Express	Hybrid Working	20
False Representation	In-depth	Identity Crime	20
Information Security	In-depth	Information Security*	35
Information Security	Refresher	Information Security [Refresher]*	20
Intellectual Property	In-depth	Intellectual Property Rights	45
IR35	Express	IR35	15
Safety Hazards	In-depth	Ladders and Stepladders**	30
Health Hazards	In-depth	Legionella**	20
GDPR Processing	Express	Legitimate Interest Assessments	10
Safety Hazards	In-depth	Lone Working**	25
Employment Law	Express	Managing Remote Workers	15
Health & Safety	In-depth	Managing Safely*	55
CRS	In-depth	Mandatory Disclosure Rules (UK MDR)	20
Safety Hazards	In-depth	Manual Handling**	30
Market Abuse	In-depth	Market Abuse Regulation*	45
Market Abuse	Refresher	Market Abuse Regulation [Refresher]	25
Wellbeing	In-depth	Menopause Awareness**	20
Wellbeing	In-depth	Mental Health at Work	15
Wellbeing	In-depth	Mental Health at Work for Managers	20
Modern Slavery	In-depth	Modern Slavery	30
Modern Slavery	Refresher	Modern Slavery [Refresher]	10
AML	Express	Money Laundering and Terrorist Financing Risks of Virtual Assets	20
Wellbeing	In-depth	New and Expectant Mothers at Work**	15
Safety Hazards	In-depth	Noise**	25
PCI DSS	In-depth	PCI Data Security Standard	60
PDMR	Express	PDMR Dealing	15
Health & Safety	In-depth	Personal Protective Equipment (PPE)**	20

Topic	Style	Course Title	Duration (mins)
Device Security	Express	Phishing	15
Employment Law	Express	Preventing Radicalisation	15
Sexual Harassment	In-depth	Preventing Sexual Harassment	30
Sexual Harassment	In-depth	Preventing Sexual Harassment for Managers	40
Tax Evasion	In-depth	Preventing the Facilitation of Tax Evasion	30
Tax Evasion	Refresher	Preventing the Facilitation of Tax Evasion [Financial Services version] [Refresher]	15
Tax Evasion	Refresher	Preventing the Facilitation of Tax Evasion [Non-Financial Services version] [Refresher]	15
PECR	Express	Privacy and Electronic Communications Regulations (PECR)	15
Information Security	In-depth	Records Management	20
AI	In-depth	Responsible Use of Artificial Intelligence	35
Social Media	In-depth	Responsible Use of Social Media	30
Flexible Working	Express	Return to Work	15
Employment Law	Express	Right to Work in the UK	20
Safeguarding	In-depth	Safeguarding the Vulnerable*	45
Safety Hazards	In-depth	Slips and Trips**	20
Speak Up	In-depth	Speak Up	25
Suspicious Activity Reporting	Express	Suspicious Activity Reporting	10
Suspicious Activity Reporting	Express	Third-Party Due Diligence	15
AML	Express	Tipping Off	10
Bribery	Express	To Pay or Not To Pay?	10
Unconscious Bias	In-depth	Unconscious Bias	20
Unconscious Bias	In-depth	Unconscious Bias for Managers	25
Failure to Prevent Fraud	In-depth	Understanding Failure to Prevent Fraud (FTPF)	30
Failure to Prevent Fraud	Refresher	Understanding Failure to Prevent Fraud (FTPF) [Refresher]	20



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Topic	Style	Course Title	Duration (mins)
Failure to Prevent Fraud	In-depth	Understanding Failure to Prevent Fraud (FTPF) for Managers	35
Safety Hazards	In-depth	Violence and Aggression**	25
Whistleblowing	In-depth	Whistleblowing	20
Whistleblowing	Refresher	Whistleblowing [Refresher]	15
Safety Hazards	In-depth	Work Equipment**	25
Safety Hazards	In-depth	Working at Height**	30
Flexible Working	Express	Working Remotely	15
Health & Safety	In-depth	Working Safety**	45
Health & Safety	Refresher	Working Safely [Refresher]	15
Wellbeing	In-depth	Work-related Stress**	25



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FCA Compliance

Skillcast is the leading supplier of compliance e-learning to firms regulated by the Financial Conduct Authority (FCA).

Our FCA Compliance Library comprises over 80 courses covering high-level standards, business standards for all sectors, and thematic topics such as conduct risk, the Consumer Duty and fair treatment of vulnerable customers. They also provide comprehensive coverage of the SM&CR regime and Conduct Rules.

The content in these courses closely follows the FCA Handbook and is reviewed regularly by expert trainers and ex-regulators. The courses feature practice exercises, thorough assessments and affirmations to ensure that your staff are aware of and competent in applying the relevant rules.



"We've been using Skillcast for approx. 1.5 years and have been very happy with the service received and the courses offered. The customer service from the support team is excellent - they always respond quickly and are very helpful. The courses offered cover a broad range and the FCA courses were particularly useful to our business."



FCA Compliance

To learn more, contact your Skillcast account manager
or visit [skillcast.com/fca](https://www.skillcast.com/fca)



Topic	Style	Course Title	Duration (mins)
Regulation	In-depth	AIFM Regulations	25
PERG	In-depth	Appointed Representatives Regulatory Responsibilities	20
Standards	In-depth	Appropriate Use of Communication Channels	10
BCOBS	In-depth	BCOBS - Distance Communications	15
BCOBS	In-depth	BCOBS - Distance Communications [MUTUAL]	15
BCOBS	In-depth	BCOBS - General Standards	25
BCOBS	In-depth	BCOBS - General Standards [MUTUAL]	25
BENCH	In-depth	Benchmarks Regulation	45
CONC	In-depth	Breathing Space Regulations	25
Consumer Credit	Microlearning	Car Finance Mis-selling	5
CASS	In-depth	CASS 10 - CASS Resolution Pack	25
CASS	In-depth	CASS 6 - Custody Rules	30
CASS	In-depth	CASS 7 and 7A - Client Money Rules and Client Money Distribution and Transfer	50
CASS	In-depth	CASS 8 - Mandates	30
CASS	In-depth	CASS 9 - Information to Clients	25
CASS	In-depth	CASS Overview	35
MCOB	In-depth	CeMAP Competency Refresher	65
COBS	In-depth	COBS - Appropriateness	20
COBS	In-depth	COBS - Client Categorisation	20
COBS	In-depth	COBS - Client Communications and Financial Promotions	20
COBS	In-depth	COBS - Client Communications High Risk Investments	20
COBS	In-depth	COBS - Dealing and Managing	20
COBS	In-depth	COBS - Suitability	20
DISP	In-depth	Complaints Handling	40
DISP	In-depth	Complaints Handling for Managers	35
DISP	In-depth	Complaints Handling for the Mortgage Market	40

Topic	Style	Course Title	Duration (mins)
CONC	In-depth	CONC - Consumer Credit Regulations	40
SYSC	In-depth	Conduct Risk	50
COCON	Microlearning	Conduct Rule 1: Act with Integrity	5
COCON	Microlearning	Conduct Rule 2: Act with due skill, care and diligence	5
COCON	Microlearning	Conduct Rule 3: Be open and cooperative with the FCA, the PRA and other regulators	5
COCON	Microlearning	Conduct Rule 4: Pay due regard to the interests of customers and treat them fairly	5
COCON	Microlearning	Conduct Rule 5: Observe proper standards of market conduct	5
COCON	Microlearning	Conduct Rule 6: Act to deliver good outcomes for retail customers	5
COCON	In-depth	Conduct Rules for Non-Executive Directors (NEDs)	30
COCON	In-depth	Conduct Rules for Senior Managers at Dual Regulated Firms*	60
COCON	In-depth	Conduct Rules for Senior Managers at FCA Solo Firms*	60
SYSC	In-depth	Conflicts of Interest in Asset Management	30
Standards	In-depth	Developing Secure Applications	45
Standards	In-depth	Ethical Standards in Finance and Investment	40
Financial Crime	In-depth	Financial Crime Prevention	25
FIT	Express	Fit and Proper Assessments	20
COMP	In-depth	FSCS Deposit Protection	20
Standards	In-depth	FX Global Code	60
Principles for Businesses	In-depth	Good Outcomes for Vulnerable Customers*	30
ICOBS	In-depth	ICOBS - Cancellation and Claims	15
ICOBS	In-depth	ICOBS - Cancellation and Claims [MUTUAL]	15
ICOBS	In-depth	ICOBS - Distance Communications	15



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FCA Compliance

To learn more, contact your Skillcast account manager or visit [skillcast.com/fca](https://www.skillcast.com/fca)



Topic	Style	Course Title	Duration (mins)
ICOB	In-depth	ICOB - Distance Communications [MUTUAL]	15
ICOB	In-depth	ICOB - General Matters	15
ICOB	In-depth	ICOB - General Matters [MUTUAL]	15
ICOB	In-depth	ICOB - Providing Information and Advising	20
ICOB	In-depth	ICOB - Providing Information and Advising [MUTUAL]	20
SYSC	In-depth	Information Barriers	45
Principles for Businesses	Express	Introduction to the Consumer Duty	15
PERG	In-depth	Introduction to the Perimeter Guidance Manual	20
SYSC	Express	Introduction to the Senior Managers and Certification Regime (SM&CR)	10
Regulation	In-depth	Introduction to UK Financial Regulation	45
COBS	In-depth	Markets in Financial Instruments Directive II (MiFID II)	40
MCOB	In-depth	MCOB - Advising and Selling	45
MCOB	In-depth	MCOB - APRC, Shortfalls and Charges	30
MCOB	In-depth	MCOB - Disclosures	30
MCOB	In-depth	MCOB - Equity Release	40
MCOB	In-depth	MCOB - Financial Promotions	30
MCOB	In-depth	MCOB - General Standards	40
COCON	In-depth	Meeting the Conduct Rules in Dual Regulated Firms*	25
COCON	In-depth	Meeting the Conduct Rules in FCA Solo Regulated Firms*	25
MCOB	In-depth	Mortgage Credit Directive	30
COCON	Express	Non-Financial Misconduct	15
SYSC	In-depth	Operational Resilience	55
SYSC	In-depth	Outsourcing and Third Party Risk Management	60

Topic	Style	Course Title	Duration (mins)
SYSC	In-depth	Overview of SM&CR for Dual Regulated Firms*	30
SYSC	In-depth	Overview of SM&CR for FCA Solo Firms*	30
Principles for Businesses	In-depth	Overview of the Consumer Duty*	30
Regulation	In-depth	Packaged Retail and Insurance-based Investment Products (PRIIPs) Regulation	30
Regulation	In-depth	Payment Services Regulations	25
Regulation	In-depth	Payment Services Regulations [MUTUAL]	25
DISP	In-depth	Pensions Ombudsman Complaints Handling	40
SYSC	In-depth	Personal Conflicts of Interest	25
Principles for Businesses	In-depth	Principles for Businesses	20
Principles for Businesses	In-depth	Principles for Businesses [MUTUAL]	20
GENPRU	In-depth	Prudential Regulation	45
MCOB	In-depth	Responsible Lending and Affordability	60
ESG	Microlearning	SDR and Investment Labels	5
Regulation	In-depth	SEC Rule 15a-6	20
SYSC	In-depth	Senior Management Arrangements Systems and Controls	25
SYSC	In-depth	Senior Management Arrangements Systems and Controls [MUTUAL]	25
ESG	In-depth	Sustainability Disclosure Requirements (SDR) and Investment Labels	30
Standards	In-depth	Swap Execution Facilities (SEFs) and Designated Contract Markets (DCMs)	25
TC	In-depth	Training and Competence	30



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FCA Compliance

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Topic	Style	Course Title	Duration (mins)
DISP	In-depth	Treating Customers Fairly	40
DISP	In-depth	Treating Customers Fairly [MUTUAL]	40
Regulation	In-depth	UCITS	30
Standards	In-depth	UK Money Markets Code	60
Failure to Prevent Fraud	In-depth	Understanding Failure to Prevent Fraud (FTPF) in Financial Services	30
Failure to Prevent Fraud	In-depth	Understanding Failure to Prevent Fraud (FTPF) in Financial Services for Managers	35
SYSC	In-depth	Whistleblowing for Managers (FS)	35
SYSC	In-depth	Whistleblowing in Financial Services	15



Global Compliance

The Global Compliance Library covers key compliance topics applicable to numerous jurisdictions worldwide. These courses adopt a global perspective on best practices, focusing on principles rather than specific local regulations, and incorporate news articles and realistic scenarios that illustrate best practices for employees in any location.

These e-learning courses are available in English and nine other languages: Brazilian Portuguese, Chinese (Simplified), Dutch, French, German, Italian, Japanese, Polish, and Spanish. Clients typically customise these courses to align with their global policies and risks and retranslate them into these and other languages.



"Skillcast has truly transformed our approach to compliance training and tracking. Not only does it seamlessly manage our global company's compliance requirements, but it also enhances employee engagement through its user-friendly interface and interactive content. What sets Skillcast apart is not just the platform itself, but also its exceptional customer service team. It's been instrumental in streamlining our compliance processes and fostering a culture of proactive risk management, growth and development."



Global Compliance

To learn more, contact your Skillcast account manager
or visit skillcast.com/global



Topic	Style	Course Title	Duration (mins)
AML	Anti-Money Laundering and Counter Terrorist Financing*	In-depth	30
Bribery	Bribery Prevention*	In-depth	30
Competition Law	Competition Law*	In-depth	30
CTF	Counter-Proliferation Financing	In-depth	10
DORA	Digital Operational Resilience Act (DORA)	In-depth	25
CRS	Directive on Administrative Cooperation in the Field of Taxation (DAC)	In-depth	35
Information Security	Information Security*	In-depth	35
Security Awareness	Cybersecurity	In-depth	20
GDPR	General Data Protection Regulation (GDPR)	In-depth	30
Equality	Diversity, Equity and Inclusion (DEI)	In-depth	25
Unconscious Bias	Unconscious Bias	In-depth	20
Code of Conduct	Code of Conduct	In-depth	45
COI	Conflicts of Interest	In-depth	35
Sanctions	Embargoes and Sanctions	In-depth	45
ESG	Environment, Social and Governance (ESG)	In-depth	45
Fraud	Fraud Prevention*	In-depth	35
Harassment	Harassment in the Workplace	In-depth	30
Market Abuse	Market Abuse Regulation*	In-depth	45
Modern Slavery	Modern Slavery	In-depth	15
Sexual Harassment	Preventing Sexual Harassment	In-depth	30
AI	Responsible Use of Artificial Intelligence	In-depth	35
Social Media	Responsible Use of Social Media	In-depth	30
Whistleblowing	Whistleblowing	In-depth	20



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Global Risk Management

Many of your colleagues need to manage risk, and any lack of understanding can impact your company's performance and survival. Creating a culture of risk awareness starts with embedding risk understanding across your company and equipping risk managers with the right training and tools.

The Global Risk Library is a collection of e-learning courses designed by experts to enhance your staff's fundamental understanding of risk and risk management, and its application in various physical and operational contexts. The courses are IIRSM-accredited and are an excellent resource for teaching your staff about risk fundamentals and application.

Languages

All courses in this library are available in English, Brazilian Portuguese, Chinese (Simplified), Dutch, French, German, Italian, Japanese, Polish, and Spanish.



"The Skillcast courses are well-designed and instructive, with a wide range of topics available. The support received from the Skillcast team was excellent - very professional and responsive."



Global Risk Management

To learn more, contact your Skillcast account manager
or visit [skillcast.com/risk](https://www.skillcast.com/risk)



Topic	Style	Course Title	Duration (mins)
Operational Risk	In-depth	Business Continuity Management*	40
Operational Risk	In-depth	Business Travel Risk*	45
Fundamentals of Risk Management	In-depth	Continual Improvement of Risk Management*	40
Financial Risk	In-depth	Credit Risk for Financial Firms*	40
Financial Risk	In-depth	Credit Risk for Non-Financial Firms*	40
Operational Risk	In-depth	Cyber Risk*	45
Operational Risk	In-depth	Developing Secure Applications*	45
ESG	In-depth	ESG Risk	45
Fundamentals of Risk Management	In-depth	Introduction to Risk*	30
Operational Risk	In-depth	Operational Risk*	50
Operational Risk	In-depth	Physical and Personal Security Risk*	30
Fundamentals of Risk Management	In-depth	Risk Appetite*	40
Fundamentals of Risk Management	In-depth	Risk Assessment*	45
Fundamentals of Risk Management	In-depth	Risk Identification*	45
Fundamentals of Risk Management	In-depth	Risk Management*	45
Fundamentals of Risk Management	In-depth	Risk Monitoring*	40
Fundamentals of Risk Management	In-depth	Risk Reporting*	40
Fundamentals of Risk Management	In-depth	Risk Treatment*	40
Operational Risk	In-depth	The Three Lines of Defence*	45
Operational Risk	In-depth	Third-Party Risk*	30



IIRSM Approved *

Compliance made simple

Insurance Compliance

Skillcast is the leading supplier of compliance e-learning to the UK financial services sector, including insurance firms.

Our Insurance Compliance Library comprises over 60 courses covering principles of insurance, ICOBS and conduct topics, including the Customer Duty, fair treatment of vulnerable customers and the SM&CR.

These courses closely follow the FCA Handbook and guidance and are reviewed regularly by trainers and ex-regulators. In-course exercises and assessments ensure that your staff are aware of and competent in applying the relevant rules.



"Skillcast is a great platform to use for compliance e-learning. The staff found the courses informative and engaging. There is a wide range of compliance-related topics in the libraries. The LMS is easy to use, and provides reports to track staff progress, which is a helpful feature."



Insurance Compliance

To learn more, contact your Skillcast account manager
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Topic	Style	Course Title	Duration (mins)
Regulation	Microlearning	A brief history of insurance regulation in the UK	5
Standards	Microlearning	Agency authority in insurance	5
Standards	Microlearning	Agency in insurance	5
Standards	In-depth	Agency Law	30
Regulation	In-depth	An Introduction to Solvency UK	30
PERG	In-depth	Appointed Representatives Regulatory Responsibilities	20
SYSC	In-depth	Approved Persons	40
CASS	In-depth	CASS 5 - Client Money - Insurance Distribution Activity	25
CASS	In-depth	CASS 8 - Mandates	25
CASS	In-depth	CASS 9 - Information to Clients	25
CASS	In-depth	CASS Overview	35
DISP	In-depth	Claims Handling - General Insurance	35
DISP	In-depth	Complaints Handling	45
CONC	In-depth	CONC - Consumer Credit Regulations	40
SYSC	In-depth	Conduct Risk	50
COCON	Microlearning	Conduct Rule 1: Act with Integrity	5
COCON	Microlearning	Conduct Rule 2: Act with due skill, care and diligence	5
COCON	Microlearning	Conduct Rule 3: Be open and cooperative with the FCA, the PRA and other regulators	5
COCON	Microlearning	Conduct Rule 4: Pay due regard to the interests of customers and treat them fairly	5
COCON	Microlearning	Conduct Rule 5: Observe proper standards of market conduct	5
COCON	Microlearning	Conduct Rule 6: Act to deliver good outcomes for retail customers	5
COCON	In-depth	Conduct Rules for Non-Executive Directors (NEDs)	30
COCON	In-depth	Conduct Rules for Senior Managers at Insurance Firms*	60

Topic	Style	Course Title	Duration (mins)
SYSC	In-depth	Conflicts of Interest in Insurance	35
Standards	In-depth	Contract Certainty	30
Standards	In-depth	Ethical Standards in Insurance and Investment	45
Financial Crime	In-depth	Financial Crime Prevention (Commercial Insurance)	35
FIT	Express	Fit and Proper Assessments	20
Standards	Microlearning	Functions within insurance firms	5
Standards	In-depth	General Insurance Pricing Practices	25
CONC	In-depth	Good Outcomes for Vulnerable Customers*	30
ICOBS	In-depth	ICOBS - Cancellation and Claims	20
ICOBS	In-depth	ICOBS - Distance Communications	20
ICOBS	In-depth	ICOBS - General Matters	20
ICOBS	In-depth	ICOBS - Providing Information and Advising	25
SYSC	In-depth	Information Barriers in Insurance	45
Regulation	In-depth	Insurance Act 2015	30
Regulation	In-depth	Insurance Distribution Directive (IDD)	45
Principles for Businesses	Express	Introduction to the Consumer Duty	15
SYSC	Express	Introduction to the Senior Managers and Certification Regime (SM&CR)	10
Regulation	In-depth	Introduction to UK Financial Regulation	45
Standards	Microlearning	Lloyd's of London	5
Standards	In-depth	Managing Compliantly in General Insurance	45
COCON	In-depth	Meeting the Conduct Rules in Insurance Firms*	25
COCON	Express	Non-Financial Misconduct	15
Standards	In-depth	Operational Resilience	55
SYSC	In-depth	Overview of SM&CR for Dual Regulated Firms	30
Principles for Businesses	In-depth	Overview of the Consumer Duty*	30



Insurance Compliance

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Topic	Style	Course Title	Duration (mins)
Regulation	In-depth	Packaged Retail and Insurance-based Investment Products (PRIIPs) Regulation	35
Standards	Microlearning	Principle of contribution	5
Standards	Microlearning	Principle of indemnity	5
Standards	Microlearning	Principle of insurable interest	5
Standards	Microlearning	Principle of proximate cause	5
Standards	Microlearning	Principle of subrogation	5
Standards	Microlearning	Principle of utmost good faith	5
Principles for Businesses	In-depth	Principles for Businesses	20
Standards	In-depth	Principles of Insurance	30
INSPRU	In-depth	Prudential Regulation	35
Standards	Microlearning	Re-insurance	5
SYSC	In-depth	Senior Management Arrangements Systems and Controls	30
Standards	Microlearning	Structure of the UK insurance market	5
Regulation	Microlearning	The Insurance Distribution Directive	5
Standards	In-depth	The UK Insurance Market	30
TC	In-depth	Training and Competence	30
DISP	In-depth	Treating Customers Fairly	45
Failure to Prevent Fraud	In-depth	Understanding Failure to Prevent Fraud (FTPF) in Insurance	30
Failure to Prevent Fraud	In-depth	Understanding Failure to Prevent Fraud (FTPF) in Insurance for Managers	35
SYSC	In-depth	Whistleblowing in Insurance	20

CISI Endorsed*



Compliance made simple

EU Compliance

The EU Compliance Library is built to simplify staff compliance training across multiple languages in the EU. It contains over 35 in-depth and microlearning courses that cover key compliance topics for all industry sectors, including anti-money laundering, competition law, cybersecurity, data protection/GDPR, market abuse, and responsible use of AI.

All the courses in this library are ready to roll out 'as-is', but they are also easy to customise for your company. You can customise them yourself or retain Skillcast's expert e-learning developers to do it for you.

All courses in this library are available in French, German, Dutch, and English. Employees who prefer a different language from the one the company sets can switch with a single click. The text, exercises, assessments, videos, and subtitles in the courses switch automatically to the chosen language.



"We've had an excellent experience using Skillcast. The courses are well-structured and comprehensive, with a good balance of theory and practical examples."



EU Compliance

To learn more, contact your Skillcast account manager or visit skillcast.com/eu-library

Topic	Style	Course Title	Duration (mins)
AML	In-depth	Anti-Money Laundering and Counter Terrorist Financing	30
Bribery	In-depth	Bribery Prevention	30
Competition Law	In-depth	Competition Law	30
COI	In-depth	Conflicts of Interest	35
CTF	In-depth	Counter-Proliferation Financing	10
Security Awareness	In-depth	Cybersecurity	20
DORA	In-depth	Digital Operational Resilience Act (DORA)	25
CRS	In-depth	Directive on Administrative Cooperation in the Field of Taxation (DAC)	35
Equality	In-depth	Diversity, Equity and Inclusion (DEI)	25
Sanctions	In-depth	Embargoes and Sanctions	45
ESG	In-depth	Environmental Social and Governance (ESG)	45
Fraud	In-depth	Fraud Prevention	35
GDPR	In-depth	General Data Protection Regulation (GDPR)	30
Bribery	Microlearning	Gifts and Hospitality	5
Harassment	In-depth	Harassment in the Workplace	30
Information Security	In-depth	Information Security	35
Market Abuse	In-depth	Market Abuse Regulation	45
Modern Slavery	In-depth	Modern Slavery	15
AI	In-depth	Responsible Use of Artificial Intelligence	35
Social Media	In-depth	Responsible Use of Social Media	30
Security Awareness	Microlearning	Risks in the Use of AI	5
Bribery	Microlearning	Understanding Bribery	5
COI	Microlearning	Understanding Conflicts of Interest	5
ESG	Microlearning	Understanding ESG	5
Fraud	Microlearning	Understanding Fraud	5
Harassment	Microlearning	Understanding Harassment	5
Information Security	Microlearning	Understanding Information Security	5
Market Abuse	Microlearning	Understanding Market Abuse	5
Modern Slavery	Microlearning	Understanding Modern Slavery	5

Topic	Style	Course Title	Duration (mins)
Sanctions	Microlearning	Understanding Sanctions	5
Sexual Harassment	Microlearning	Understanding Sexual Harassment	5
CTF	Microlearning	Understanding Terrorist Financing	5
GDPR	Microlearning	Understanding the GDPR	5
Whistleblowing	In-depth	Whistleblowing	20
Whistleblowing	Microlearning	Whistleblowing	5



Law firm compliance

Law firms operate in one of the most highly regulated professional environments. From the Solicitors Regulation Authority (SRA) Standards and Regulations to anti-money laundering (AML) and data protection, compliance isn't just a legal requirement - it's fundamental to client trust and your professional reputation.

Our e-learning courses help you ensure that your colleagues have a clear understanding of the relevant regulations and how they apply in your workplace. They use realistic scenarios to illustrate how staff at every level in the firm can apply the rules and regulations in their day-to-day work.



"Skillcast has been an excellent training partner for our investment management firm. Their LMS library offers a broad, high-quality range of training modules!"



To learn more, contact your Skillcast account manager
or visit skillcast.com/industries/law

Law firm compliance

Style	Course Title	Duration (mins)
Microlearning	AML for Law Firms	5
Microlearning	Anti-Facilitating Tax Avoidance for Law Firms	5
Microlearning	Avoiding Bribery for Law Firms	5
In-depth	Conflicts of Interest for Law Firms	30
Microlearning	Cybersecurity for Law Firms	5
Microlearning	Equality for Law Firms	5
Express	Gifts and Hospitality for Law Firms	15
Microlearning	Preventing Sexual Harassment for Law Firms	5
Microlearning	Safeguarding for Law Firms	5
In-depth	SRA Accounts Rules	30
In-depth	SRA Code of Conduct	35
In-depth	SRA Disciplinary Procedures	30
Microlearning	SRA Principles	5
Microlearning	AML for Law Firms	5
Microlearning	Anti-Facilitating Tax Avoidance for Law Firms	5
Microlearning	Avoiding Bribery for Law Firms	5
In-depth	Conflicts of Interest for Law Firms	30
Microlearning	Cybersecurity for Law Firms	5



Compliance Bites

The Compliance Bites Library comprises over 150 microlearning modules, designed to enhance your compliance e-learning. They cover a wide range of regulatory topics and compliance issues and require no customisation. Each 'bite' provides employees with concise, impactful compliance insights. Their video format and compelling storylines make training more engaging and effective.

Compliance Bites can be used as periodic reminders after in-depth training on a topic to improve knowledge retention. They can be used for just-in-time training and nudge learning in combination with 'Question of the Day' campaigns.



"It's been a very positive experience for me. The videos make training easier to follow, it's much quicker to learn things, and overall it takes up less of my time. So well done on this new format - it gets a thumbs up from me!"

NORD/LB Learner



Compliance Bites

To learn more, contact your Skillcast account manager or visit [skillcast.com/bites](https://www.skillcast.com/bites)

Topic	Style	Course Title	Duration (mins)
Bribery	Microlearning	Bribery Offences and Penalties	5
Corruption	Microlearning	Corrupt Hiring Practices	5
Bribery	Microlearning	Foreign Agent Bribery Risk	5
Bribery	Microlearning	Gifts and Hospitality	5
Bribery	Microlearning	Understanding Bribery	5
Bribery	Microlearning	Understanding Facilitation Payments	5

Topic	Style	Course Title	Duration (mins)
Market Dominance	Microlearning	Abuse of Dominant Position	5
Anti-competitive Agreements	Microlearning	Anti-Competitive Agreements	5
Anti-competitive Agreements	Microlearning	Cartels	5
Competition Law	Microlearning	Dawn Raids	5
Anti-competitive Agreements	Microlearning	Horizontal Agreements	5
Anti-competitive Practices	Microlearning	Online Selling Restrictions	5
Anti-competitive Practices	Microlearning	Resale Price Maintenance	5
Anti-competitive Agreements	Microlearning	Trade Association Red Flags	5
Anti-competitive Practices	Microlearning	Tying and Bundling	5
Anti-competitive Agreements	Microlearning	Vertical Agreements	5

Topic	Style	Course Title	Duration (mins)
Tax evasion	Microlearning	Understanding Tax Evasion	5

Topic	Style	Course Title	Duration (mins)
Intellectual Property	Microlearning	Protecting Intellectual Property Rights	5
Intellectual Property	Microlearning	Understanding Intellectual Property	5

Topic	Style	Course Title	Duration (mins)
Security Awareness	Microlearning	Advising Customers on Cybersecurity	5
Device Security	Microlearning	Bring Your Own Device Security	5
Security Awareness	Microlearning	Business Email Compromise	5
Security Awareness	Microlearning	CEO Fraud	5
Security Awareness	Microlearning	Common Cyber Threats	5
Identity and Access	Microlearning	Creating Strong Passwords	5
Security Awareness	Microlearning	Deepfake Awareness	5
Device Security	Microlearning	Device Hygiene	5
Discrimination	Microlearning	Direct Discrimination	5
Security Awareness	Microlearning	Guide to Secure Remote Working	5
Discrimination	Microlearning	Indirect Discrimination	5
Device Security	Microlearning	Malware	5
Identity and Access	Microlearning	Multi-factor Authentication	5
Device Security	Microlearning	Ransomware	5
Identity and Access	Microlearning	Reacting to Password Breaches	5
Security Awareness	Microlearning	Risks in the Use of AI	5
Network Security	Microlearning	Secure Web Browsing	5
Device Security	Microlearning	Smishing	5
Device Security	Microlearning	Spear Phishing	5
Security Awareness	Microlearning	Spot a Phishing Attempt	5
Network Security	Microlearning	Supply Chain Cybersecurity	5
Discrimination	Microlearning	The Protected Characteristics	5
Security Awareness	Microlearning	Think Before You Click	5
Network Security	Microlearning	Transferring Information Securely	5
Network Security	Microlearning	Using Wi-Fi Safely	5
Discrimination	Microlearning	Victimisation	5
Device Security	Microlearning	Video Conferencing	5
Device Security	Microlearning	Vishing	5
Identity and Access	Microlearning	Zero Trust Cybersecurity	5



Compliance Bites

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Topic	Style	Course Title	Duration (mins)
GDPR	Microlearning	Controllers and processors	5
GDPR DPIA	Microlearning	Data Protection Impact Assessments	5
Rights of data subjects	Microlearning	GDPR Individual Rights	5
GDPR processing	Microlearning	GDPR Lawful Bases for Processing	5
GDPR principles	Microlearning	GDPR Principle 6	5
GDPR principles	Microlearning	GDPR Principle 7	5
GDPR processing	Microlearning	GDPR and Consent	5
GDPR transfers	Microlearning	GDPR International Transfers	5
GDPR processing	Microlearning	GDPR Legitimate Interests	5
Rights of data subjects	Microlearning	GDPR Subject Access Requests	5
GDPR principles	Microlearning	GDPR Principle 1	5
GDPR principles	Microlearning	GDPR Principle 2	5
GDPR principles	Microlearning	GDPR Principle 3	5
GDPR principles	Microlearning	GDPR Principle 4	5
GDPR principles	Microlearning	GDPR Principle 5	5
GDPR	Microlearning	Special Category Data	5
Data breaches	Microlearning	Personal Data Breaches	5
GDPR	Microlearning	Understanding the GDPR	5

Topic	Style	Course Title	Duration (mins)
Discrimination	Microlearning	Direct Discrimination	5
Discrimination	Microlearning	Indirect Discrimination	5
Unconscious Bias	Microlearning	Stereotyping	5
Discrimination	Microlearning	The Protected Characteristics	5
Unconscious Bias	Microlearning	Unconscious Bias	5
Discrimination	Microlearning	Victimisation	5

Topic	Style	Course Title	Duration (mins)
Modern slavery	Microlearning	Forced Labour Indicators	5
Safeguarding	Microlearning	Identifying Who is Vulnerable	5
Social media	Microlearning	Interacting on Social Media	5
Safeguarding	Microlearning	Screening employees in safeguarding roles	5
COI	Microlearning	Understanding Conflicts of Interest	5
ESG	Microlearning	Understanding ESG	5
Modern slavery	Microlearning	Understanding Modern Slavery	5

Topic	Style	Course Title	Duration (mins)
Due Diligence	Microlearning	Customer Due Diligence	5
Due Diligence	Microlearning	Enhanced Customer Due Diligence	5
AML	Microlearning	Money Laundering Red Flags	5
Due Diligence	Microlearning	Politically Exposed Persons	5
AML	Microlearning	Preventing Tipping Off	5
Suspicious Activity Reporting	Microlearning	Suspicious Activity Reporting	5
CTF	Microlearning	Terrorist financing Red Flags	5
AML	Microlearning	The Three Stages of Money Laundering	5
CTF	Microlearning	Understanding Terrorist Financing	5
Sanctions	Microlearning	Understanding Sanctions	5
Suspicious Activity Reporting	Microlearning	Unexplained Wealth Orders	5



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Compliance Bites

Topic	Style	Course Title	Duration (mins)
Abuse of Position	Microlearning	Abuse of Position	5
False Representation	Microlearning	Authorised Push Payment Fraud	5
External Threats	Microlearning	Customer Fraud	5
Fraud	Microlearning	Economic Crime and Corporate Transparency Act 2023	5
Fraud	Microlearning	Employee Fraud and Insider Threats	5
False Representation	Microlearning	False Representation	5
Failing to Disclose Information	Microlearning	Failing to Disclose Information	5
Fraud	Microlearning	Failure to Prevent Fraud (FTPF): Offence	5
Fraud	Microlearning	Failure to Prevent Fraud (FTPF): Prevention	5
Fraud	Microlearning	Failure to Prevent Fraud (FTPF): Scope	5
Fraud	Microlearning	Failure to Prevent Fraud (FTPF): Types of Fraud	5
Fraud	Microlearning	Fraud Offences and Penalties	5
False Representation	Microlearning	Identity Fraud	5
Fraud	Microlearning	Mandatory Leave	5
Fraud	Microlearning	Preventing Corporate Fraud	5
External Threats	Microlearning	Supplier Fraud	5
Fraud	Microlearning	The Fraud Triangle	5
Fraud	Microlearning	Understanding Fraud	5

Topic	Style	Course Title	Duration (mins)
Operational Risk	Microlearning	Categories of risk	5
Financial Risk	Microlearning	Credit risk	5
Operational Risk	Microlearning	Operational Risk in Insurance	5
Operational Risk	Microlearning	Operational Risk in Investment Firms	5
Operational Risk	Microlearning	Operational Risk in Banking	5
Fundamentals of Risk Management	Microlearning	The Management of Risk Framework	5
Operational Risk	Microlearning	The Three Lines of Defence Model	5

Topic	Style	Course Title	Duration (mins)
CRS	Microlearning	Minimum Disclosure Rules	5

Topic	Style	Course Title	Duration (mins)
Managing Performance	Microlearning	Agency Worker Regulations (UK)	5
Managing Performance	Microlearning	Dealing with Stress at Work	5
Employment Law	Microlearning	IR35	5
Managing Performance	Microlearning	Managing Grievances	5
Managing Performance	Microlearning	Managing Absence	5
Managing Performance	Microlearning	Managing Discipline	5
Managing Performance	Microlearning	Managing Performance	5
Employment Law	Microlearning	Right to Work in the UK (UK)	5

Topic	Style	Course Title	Duration (mins)
Speak Up	Microlearning	Speak Up	5
Speak Up	Microlearning	The 4D Bystander Intervention Model	5
Whistleblowing	Microlearning	Whistleblowing	5

Topic	Style	Course Title	Duration (mins)
Insider Trading	Microlearning	Don't Deal with Inside Information	5
PDMR	Microlearning	Persons Discharging Managerial Responsibilities	5
Market Abuse	Microlearning	Understanding Market Abuse	5
Insider Trading	Microlearning	Understanding Inside Information	5
Unlawful Disclosure	Microlearning	Unlawful Disclosure of Inside Information	5
Insider Trading	Microlearning	Understanding Insider Trading	5



Compliance made simple

Compliance Bites

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Topic	Style	Course Title	Duration (mins)
Sexual Harassment	Microlearning	Compliments vs Sexual Harassment	5
Sexual Harassment	Microlearning	Crossing the Line into Sexual Harassment	5
Sexual Harassment	Microlearning	Targets of Sexual Harassment	5
Sexual Harassment	Microlearning	Understanding Sexual Harassment	5
Sexual Harassment	Microlearning	Unwanted Behaviour of a Sexual Nature	5
Harassment	Microlearning	Three Characteristics of Harassment	5
Harassment	Microlearning	Understanding Harassment	5

Topic	Style	Course Title	Duration (mins)
Health Hazards	Microlearning	10 Essential Office Hygiene Practices	5
Health Hazards	Microlearning	10 Steps to Healthy Working	5
Safety Hazards	Microlearning	COSHH	5
Health Hazards	Microlearning	Display Screen Equipment	5
Safety Hazards	Microlearning	Electricity	5
Safety Hazards	Microlearning	Fire	5
Safety Hazards	Microlearning	Manual Handling	5
Wellbeing	Microlearning	Menopause Awareness	5
Wellbeing	Microlearning	Mental Health at Work	5
Wellbeing	Microlearning	New and Expectant Mothers at Work	5
Wellbeing	Microlearning	Neurodiversity Awareness	5
Safety Hazards	Microlearning	Noise	5
Safety Hazards	Microlearning	Personal Protective Equipment	5
Safety Hazards	Microlearning	Slips and Trips	5
Safety Hazards	Microlearning	Transport	5
Safety Hazards	Microlearning	Work Equipment	5
Safety Hazards	Microlearning	Working Safely	5



About Compliance Bites

The Compliance Bites Microlearning Library is ideal for seamless content sharing, requiring no customisation while staying automatically up to date. Compliance Bites are faster to deliver than traditional e-learning and enhance employee knowledge retention. They can be used:

- Alongside regular e-learning courses
- For mobile-friendly, on-the-go training
- As customised content in bespoke training projects

Why use Compliance Bites?

- Engage employees with short, work-friendly modules
- Respond quickly to emerging compliance issues
- Reinforce learning with multiple microlearning touchpoints
- Give your employees the ability to seek and share compliance training proactively

